DATE:        April 09, 2020

SUBJECT:    Temporary Statewide BLS Non-transport of Patients with Suspected COVID-19 Protocol (#932)

TO:          EMS Agencies
            EMS Agency Medical Directors

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Thru: Dylan J. Ferguson, Director
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The Bureau of EMS (Bureau) is providing this Informational Bulletin to authorize a statewide
BLS protocol for the non-transport of patients with suspected COVID-19 patients (#932). The
attached protocol and its appendices are to guide the evaluation of patients with suspected mild
COVID-19 infection who can be safely cared for at home.

The protocol permits non-transport and home care for patients who meet certain criteria,
without contact with medical command for permission. A checklist is provided to ensure that
a candidate for non-transport does not have high-risk criteria, allowing for non-transport without
medical command contact.

A sample of home care instructions are also provided, but EMS agencies may edit these by
including local hotline numbers or specific follow-up arrangements.

The EMS agency medical director must communicate with local/regional hospital, health system,
or public health entities to ensure that these patients have a plan for appropriate follow-up.

Protocol #932 can be found on the Bureau of EMS web page. This protocol will be in effect
until it is rescinded by a subsequent EMS Information Bulletin.