



Bureau of EMS Program Area Contact for EMS Agencies

Operations

Jenni Hoffman, Manager
jennihoffm@pa.gov

- Agency Licensure
- Data
- Certification by Endorsement
- Certification Verifications
- Recruitment and Retention
- EMS Compact/Privilege to Practice
- biospatial - Data Repository
- Protocols/Scope of Practice
- EMS Registry
- Clinical and Regulatory Compliance
- Complaints/Investigations
- Roundtables

Education

Tim Reitz, Manager
timreitz@pa.gov

- Psychomotor Exams
- NREMT Testing/Results
- Continuing Education
- Rural Education
- VRSR - Voluntary Rescue Service Recognition Program
- Accreditation EMS Educational Institutes
- Vehicle Rescue Program
- Leadership Development

EMS Preparedness

Jay Taylor, Manager
jaytaylor@pa.gov

- Preparedness Coordinators -EPC
- EMS Connection to BEPR
- Disaster Equipment Support
- Disaster Medical Supplies and Equip. (MSEC)
- Strike Teams
- Highly Infectious Disease Transport
- Medical Surge

Lori Driscoll

Licensure Specialist/Data Manager
lodriscoll@pa.gov

- Agency Licensure
- Data/biospatial
- EMSVO/Driving History
- Certification by Endorsement
- Certification Verifications
- Medical Command Facilities

Loren Miller

Clinical & Regulatory Compliance Specialist
loremiller@pa.gov

- Complaints
- Investigations
- Criminal History Review
- Background Checks
- Conviction Reporting
- Disciplinary Reporting

Vacant

Clinical & Regulatory Compliance Specialist

Lori Shenk

Recruitment & Retention Specialist
loshenk@pa.gov

- Recruitment & Retention

Melissa Etzweiler

Education Specialist
metzweiler@pa.gov

- Accreditation EMS Educational Institutes
- Certification class registrations
- Psychomotor exam accommodation requests
- Initial provider certification and Reinstatement applications
- Continuing Education sponsors/courses/classes
- Continuing education by endorsement
- EMS Registry Password Resets

Vacant

Rural Education Specialist

Shane Stephens

Leadership Development Specialist
michaestep@pa.gov

- Leadership Development

Deb Fleagle

Preparedness Specialist
debfleagle@pa.gov

- TRAIN-PA
- Distant Learning Course Development
- Training & Exercises

Jeryl DeGideo

Preparedness Specialist
jdegideo@pa.gov

- Situational Awareness for Readiness
- Continuity of Operations Planning (COOP)
- Emergency / Disaster Planning
- Mobile Medical Equipment

Ron Henschel

Preparedness Specialist
rohenschel@pa.gov

- Juvare
- EMResource
- EMTrack
- WebEOC
- EICS
- Disaster Planning
- Special Event Plans
- Medical Shelter Operations
- Alternate Care-Site (ACES)